

# The Multidimensional Governance Assessment

Form B: Agricultural Cooperative Board Workshops

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#### Howdy!

Thank you for your interest in learning more about yourself and your capacity to govern your cooperative. You are about to reflect upon the personal competencies that help you become a more complete and effective board member. The Multidimensional Governance Assessment (MGA) is not a test! Rather, it is intended to help you self-assess your competencies related to governance and leadership in your cooperative. Your individual results are best used to help you contemplate your convictions and related behaviors that impact your influence over yourself, your board, and your cooperative. Your results from the MGA are not directly comparable to the results of others. However, we believe they will prompt valuable discussion among your board members. If you are willing to share your results with us, you will be helping to shape future director training programs and improve our understanding of board dynamics. We promise to keep your results confidential and devoid of any personally identifiable information.

If you choose to share your results, may we also know the following?

| <br>Total number of agricultural cooperative boards you have served on.   |
|---|
| <br>Total collective <b>number of years</b> you have served on all cooperative boards.                          |
| <br>Total number of other types of boards (school board, sports associations, church, etc.) you have served on. |
| <br>Total collective number of years you have served on all other types of boards.                              |
| <br>Age   |
| <br>Gender  |
|   |

#### Instructions

Please respond to each statement honestly and quickly. Your first impression is the best. Select one response for each of the 42 questions. The assessment should take approximately 10 minutes to complete.

|    |   | Never    | Seldom | Sometimes | Often  | Always |
|----|---|----------|--------|-----------|--------|--------|
|    | COMPETENCY  | <u>.</u> |        |           | TOTAL: |        |
| 1. | I quickly realize when my thoughts turn negative or make me angry.                                |          |        |           |        |        |
| 2. | I am guided by my own internal beliefs and value system rather than what others think, say or do. |          |        |           |        |        |
| 3. | I am open to new ideas.   |          |        |           |        |        |
| 4. | I can take a tough, principled stand even if it is unpopular.                                     |          |        |           |        |        |
| 5. | I will challenge unethical actions of the board or organization when needed.                      |          |        |           |        |        |
| 6. | I respect the time and interests of others.   |          |        |           |        |        |
| 7. | I try to be empathetic with other's feelings during board meetings.                               |          |        |           |        |        |

|     |   | Never     | Seldom | Sometimes | Often  | Always |
|-----|---|-----------|--------|-----------|--------|--------|
|     | COMPETENCY  | <u>/:</u> |        |           | TOTAL: |        |
| 8.  | I am open to feedback during discussions with other board members.                        |           |        |           |        |        |
| 9.  | I can articulate feelings and emotions appropriately during board meetings.               |           |        |           |        |        |
| 10. | I strive to show compassion to others in the boardroom.                                   |           |        |           |        |        |
| 11. | I can reflect on my actions, learning from my mistakes.                                   |           |        |           |        |        |
| 12. | I think clearly and stay focused under pressure when the board must make tough decisions. |           |        |           |        |        |
| 13. | I constantly strive to improve myself as a board member.                                  |           |        |           |        |        |
| 14. | I am willing to change the way of doing things when current methods are not working.      |           |        |           |        |        |

| MGA | ١ |
|-----|---|
|     | - |

|     |   | Never | Seldom | Sometimes | Often  | Always |
|-----|---|-------|--------|-----------|--------|--------|
|     | COMPETENCY  | ÷     |        |           | TOTAL: |        |
| 15. | I freely share my thoughts and feelings with others on the board. |       |        |           |        |        |
| 16. | I will challenge bias and intolerance by speaking up when needed. |       |        |           |        |        |
| 17. | I respect other viewpoints, backgrounds and opinions.             |       |        |           |        |        |
| 18. | I strive to build rapport with others.                            |       |        |           |        |        |
| 19. | I like to see others succeed.                                     |       |        |           |        |        |
| 20. | I try to help others develop their strengths.                     |       |        |           |        |        |
| 21. | I am respectful and courteous toward other board members.         |       |        |           |        |        |

|     |  | Never | Seldom | Sometimes | Often | Always |
|-----|--|-------|--------|-----------|-------|--------|
|     | COMPETENCY: TOTAL:   |       |        |           |       |        |
| 22. | I actively seek ways to resolve conflicts.   |       |        |           |       |        |
| 23. | I try to maintain a positive attitude of the future with other board members.                  |       |        |           |       |        |
| 24. | I communicate honestly during board discussions.   |       |        |           |       |        |
| 25. | I actively participate in board discussions.   |       |        |           |       |        |
| 26. | I try to lead by example.  |       |        |           |       |        |
| 27. | I take my role as a director seriously and<br>encourage others on the board to do the<br>same. |       |        |           |       |        |
| 28. | I help ensure that everyone gets the opportunity to speak during board meetings.               |       |        |           |       |        |

| MGA |  |
|-----|--|
|     |  |

|     |   | Never    | Seldom | Sometimes | Often  | Always |
|-----|---|----------|--------|-----------|--------|--------|
|     | COMPETENCY  | <u>.</u> |        |           | TOTAL: |        |
| 29. | I strive to meet the expectations of the co-<br>op members I represent.             |          |        |           |        |        |
| 30. | I am loyal to the cooperative and encourage others to be as well.                   |          |        |           |        |        |
| 31. | I fully understand the financial implications of board decisions.                   |          |        |           |        |        |
| 32. | I strive to place the best interests of the cooperative over my self-interests.     |          |        |           |        |        |
| 33. | I come to board meetings prepared and well informed.                                |          |        |           |        |        |
| 34. | I disclose any potential conflicts of interest in board decisions.                  |          |        |           |        |        |
| 35. | I strive to understand the needs of members whose situation is different from mine. |          |        |           |        |        |

|     |  | Never | Seldom | Sometimes | Often  | Always |
|-----|--|-------|--------|-----------|--------|--------|
|     | COMPENTENCY  | ·     |        |           | TOTAL: |        |
| 36. | I strive to adhere to the rules and policies of the cooperative.   |       |        |           |        |        |
| 37. | I discourage board discussions about decisions that are the responsibility of management.                |       |        |           |        |        |
| 38. | I openly and publicly express the value the cooperative provides to the members.                         |       |        |           |        |        |
| 39. | I consider the strategic plan of the cooperative in board decisions.                                     |       |        |           |        |        |
| 40. | I discuss sensitive and confidential information only within the boardroom, or recognized board setting. |       |        |           |        |        |
| 41. | I consider the implied risks to the cooperative when making board decisions.                             |       |        |           |        |        |
| 42. | I actively strive to fulfill board and committee assignments outside of board meetings.                  |       |        |           |        |        |

### Now What?

As you can see, the MGA is divided into six sections, as follows:

| Questions 1-7                   | Consciousness  |  |  |  |  |
|---------------------------------|--|--|--|--|--|
|                                 | The quality or state of being self-aware,<br>managing one's emotions, and feeling self-<br>assured.  |  |  |  |  |
| Questions 8-14                  | Conduct  |  |  |  |  |
|                                 | A mode or standard of personal behavior<br>based on moral principles. The act, manner,<br>or process of carrying on.   |  |  |  |  |
| Questions 15-21                 | Connectedness  |  |  |  |  |
|                                 | A feeling of belonging to or having affinity with a particular person or group.  |  |  |  |  |
|                                 |  |  |  |  |  |
| Questions 22-28                 | Interaction  |  |  |  |  |
| Questions 22-28                 | Interaction<br>The manner of communicating and reacting<br>to others (both verbally and non-verbally).   |  |  |  |  |
| Questions 22-28 Questions 29-35 | The manner of communicating and reacting   |  |  |  |  |
|                                 | The manner of communicating and reacting to others (both verbally and non-verbally).   |  |  |  |  |
|                                 | The manner of communicating and reacting<br>to others (both verbally and non-verbally).<br><b>Representation</b><br>The fact of one person standing for another<br>so as to have the rights and obligations of |  |  |  |  |

Label and total each of the six sections by awarding yourself the following points for each question:

| = 4 points |
|------------|
| = 3 points |
| = 2 points |
| = 1 point  |
| = 0 points |
|            |

Enter your total points for each section on the MGA Goal Sheet, and do a quick "gut check". How do you feel about this competency? If you feel good, mark "Good to go!" If you feel you have a need for growth, then mark "Needs work." Select one competency that "Needs work" and reflect on ways to improve. Write down your goals and put them somewhere you will see them on a regular basis. You may also want to do this activity with your entire board. Average your individual results (don't compare!) and identify a board deficiency, and make goals as a board. Discuss the impact of this goal on board effectiveness at each board meeting until you are ready to set another goal. Don't forget to record these efforts in your board minutes.

## ABOUT

#### The Texas A&M AgriLife Extension

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#### **Cooperative Management Letter** is funded through the Roy B. Davis Professorship in Agricultural Cooperation at Texas A&M University. ©2019



**Dr. John Park** is a professional educator whose experience in agribusiness marketing and management supports the needs of the modern

agricultural cooperative. As a professor and extension specialist at Texas A&M University, Dr. Park is committed to helping businesses make better decisions and achieve competitive advantages.



**Dr. Diane Friend** is a farmer, co-op scholar, ag educator, and research associate at Texas A&M University. Her vibrant personality and years of farm

experience culminate in a passion for helping cooperative directors achieve greater success in the boardroom.

## CONTACT





## MGA GOAL SHEET

| DATE:                    |                  |                                    |  |
|--------------------------|------------------|------------------------------------|--|
| INFLUENCE ON SELF        |                  |                                    |  |
| Consciousness            | 8 12 16 20 24 28 | Needs □ Good □<br>work. □ to go! □ |  |
| Conduct                  | 8 12 16 20 24 28 | Needs □ Good □<br>work. □ to go! □ |  |
| INFLUENCE ON BOARD       |                  |                                    |  |
| Connectedness            | 8 12 16 20 24 28 | Needs □ Good □<br>work. □ to go! □ |  |
| Interaction              | 8 12 16 20 24 28 | Needs □ Good □<br>work. □ to go! □ |  |
| INFLUENCE ON COOPERATIVE |                  |                                    |  |
| Representation           | 8 12 16 20 24 28 | Needs □ Good □<br>work. □ to go! □ |  |
| Cooperation              | 8 12 16 20 24 28 | Needs □ Good □<br>work. □ to go! □ |  |

## **MY GOALS**

| SELECTED COMPETENCY:                  |                           |  |  |
|---------------------------------------|---------------------------|--|--|
| WHAT I WOULD LIKE TO IMPROVE          |                           |  |  |
|                                       |                           |  |  |
|                                       |                           |  |  |
| STEPS TOWARD IMPROVEMENT (NEW HABITS) | OBSTACLES TO IMPROVEMEANT |  |  |
|                                       |                           |  |  |
|                                       |                           |  |  |
|                                       |                           |  |  |
|                                       |                           |  |  |
|                                       |                           |  |  |
| HOW I WILL TRACK MY PROGRESS          |                           |  |  |
|                                       |                           |  |  |
|                                       |                           |  |  |